MWANSA CHILUFYA

HOSPITALITY & CATERING PROFESSIONAL

077 303 2226
chilufyamwansa807730@gmail.com
Makeni East, Lusaka

PROFILE

Motivated and hardworking hospitality professional with training in General Hospitality and Catering and practical experience gained through a hospitality attachment. Skilled in guest service, food preparation, housekeeping, cleaning, table setting and reception support. Reliable, respectful, willing to learn and committed to providing friendly and professional service.

KEY SKILLS

- Communication
- Teamwork
- Customer service
- Time management
- Housekeeping
- Reception/front-desk support
- Food preparation
- Table setting and dining area setup
- Cleanliness and hygiene standards
- Ability to work under pressure
- Willingness to learn

CERTIFICATIONS

No additional certifications provided.

REFERENCES

References available upon request.

EDUCATION & TRAINING

General Hospitality and Catering — *Completed 2026*

Hospitality Training Programme

PRACTICAL EXPERIENCE

Anian's Executive Lodge – Hospitality Attachment — April 2026 – July 2026

- Set up tables and prepared dining areas.
- Cleaned and maintained guest and work areas.
- Served guests and assisted with customer service.
- Assisted with food preparation.
- Supported housekeeping duties.
- Assisted with reception/front-desk duties.

HARD SKILLS

Table setting | Cleaning | Food preparation | Guest service
Housekeeping | Reception/front-desk support

SOFT SKILLS

Communication | Teamwork | Customer service | Time management
Ability to work under pressure | Willingness to learn

PERSONAL DETAILS

Name	:	Mwansa Chilufya
Location	:	Makeni East, Lusaka
Phone	:	0773032226
Email	:	chilufyamwansa807730@gmail.com