

Fred Daka

Life And Social Sciences/ Banker

WORK EXPERIENCE

Nov 2017 - Sep 2019

Zambia National Commercial Bank

Digital Transformation - Customer Service

Championed a digital campaign, in helping clients migrate to innovative and digital systems of banking as compared to old conversional ways.

Nov 2019 - Sep 2023

Banc ABC

Project Management - Testing Coordinator And Change Management

Managed various bank innovative projects ie application testing, system improvement, business analysis as well as system integrations across all banking platforms.

Dec 2023 - Present

DF24

Consultant

Business consultancy covering fields not limited but including Transport, Finance, Digital tools, Customer Service, Business Analysis, Banking.

EDUCATION

Jan 2008 - Dec 2010

High School Certificate

Nakonde High School

Jun 2012 - Dec 2016

Bachelors Of Art - Community Development And Life Long Learning

University Of Zambia

PROFILE

A challenging and rewarding career leveraging my analytical skills and problem-solving abilities to contribute to organizational growth. Seeking a role where I can apply my experience to drive impactful results. Passionate about continuous learning and collaborating within a dynamic team environment. Aiming to excel and advance within a company that values innovation and employee development. Eager to contribute my skills and enthusiasm to achieve shared success.

CONTACT

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SKILLS

Customer Service

Human Resource

Business Analysis

Project Management

Banking

Transport and Records Management