LYTON FRANCIS MSHANGA

Senior Security Operations & Deployment Manager

Diploma in Security (The University of Zambia) • Advanced Certificate in Occupational Health and Safety

Location: Lusaka, Zambia
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Marital Status: Married

PROFESSIONAL SUMMARY

Dedicated and disciplined retired Zambia Army Officer with a distinguished career demonstrating exemplary leadership, strategic planning, and operational expertise. Proven track record of managing complex missions and achieving objectives in high-stakes environments. Expert in personnel deployment, training program development, and tactical oversight. Seeking to leverage extensive military and private sector experience to enhance organizational security, productivity, and operational integrity.

EDUCATION

Diploma in Security

The University of Zambia
2016

Grade 12 School Certificate

Chizongwe Secondary School
1990

CERTIFICATIONS

- Advanced Certificate in Occupational Health and Safety Advanced
- Certificate in Fire Management and Protection
- Advanced certificate in First Aid management

WORK EXPERIENCE

Deployment Manager

Dogtech Security Company
2025 – Present

- Oversee and supervise security officers to ensure high performance and adherence to company standards.
- Manage the strategic deployment of security personnel across various client sites to ensure optimal coverage.
- Conduct comprehensive on-site and off-site training sessions to maintain officer proficiency and readiness.
- Ensure strict adherence to access control principles and security protocols across all locations.
- Conduct regular inspections of security logs, including Occurrence Books (OB), Visitors' Books, and Handover/Takeover logs to verify compliance with security procedures.
- Compile and submit detailed weekly operational reports to senior management regarding site status and guard performance.

Security Manager

Bascom Enterprises
2024 – 2025

- Supervised local and hired security guards to ensure strict adherence to security protocols.
- Conducted regular inspections of security systems (CCTV, electric fences, automatic gates) and managed technical maintenance reporting.
- Ensured accurate record-keeping in security occurrence books and visitors' logs.
- Coordinated with external security service providers and liaised with police/authorities on critical security matters.

Training Manager

ArmSecureSecurity Limited

2021 – 2024

- Developed and implemented comprehensive training programs for security personnel to enhance skills and field proficiency.
- Managed recruitment processes to identify, vet, and select qualified security officers.
- Performed snap checks to evaluate performance and address operational deficiencies.

Company Commander

CentralAfricanRepublic(United Nations Mission)

2017 – 2018

- Led a company in intelligence collection and analysis vital to international mission success.
- Provided mission-specific training on patrolling techniques and peacekeeping protocols.

Company Commander

Zambia Army

2016 – 2017

- Directed and supervised company training and operational activities according to military standards.
- Designed and implemented programs to bridge skill gaps and improve unit capabilities.

Military Observer

Darfur,Sudan(United Nations Mission)

2010 – 2011

- Monitored and reported on security situations and humanitarian conditions in high-risk zones.

Company 2nd in Command (COY 210)

Abyei, Sudan (United Nations Mission)

2009 – 2009

- Collected and reported critical information to support mission planning and conducted high-risk convoy escorts.

Platoon Commander

Sierra Leone & Zambia Army

2002 – 2005

- Led platoons in both international peacekeeping (UN) and domestic military operations.
- Focused on skill enhancement, mentorship, and real-world tactical simulations.

SKILLS

Operations Management · Strategic Deployment · Access Control · Information Collection · Patrolling & Convoy Escort · Risk Assessment · Personnel Recruitment · Training Program Development · Conflict Resolution · Weekly Reporting · Logbook Auditing · Compliance · Fire Management and Prevention · Hazard Identification · SOPs Formulation · Training of Security Officers · CCTV Management · Technical Maintenance Reporting · Record Keeping

LANGUAGES

- English (Excellent)
- Nyanja (Excellent)
- Bemba (Good)

REFERENCES

Brig. Gen Mwale · Director General, Religious Affairs · Zambia Army · +260977820341 · revshadreck@yahoo.com

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